



**TAYLOR OAKS APARTMENTS**  
 2738 KOLLMAR DRIVE, SAN JOSE, CA 95112  
 TELEPHONE (408) 926-3177 TDD (800) 735-2929  
 TAY-MANAGEMENT@EAHHOUSING.ORG

## **RESIDENT SELECTION PLAN**

Taylor Oaks, a 59 unit affordable housing community in San Jose, CA, provides housing for low income individuals and families, without regard to race, color, sex, creed, religion, national origin, physical or mental disability status, familial status, age, ancestry, marital status, source of income, sexual orientation or any other arbitrary personal characteristics. Taylor Oaks Apartments will make reasonable accommodations to individuals whose disability so require. Reasonable Accommodation Request forms are available upon request from management. Taylor Oaks Apartments is an Equal Opportunity Housing Facility, admitting people in accordance with local, state and federal Fair Housing laws, and in accordance with the federal HOME program, and Tax Credit Allocation Committee program regulations.

### **NON-SMOKING POLICY**

Taylor Oaks Apartments is designated as a Non-Smoking property. Smoking is prohibited in all areas of the property including the interior of apartments, all indoor and outdoor common areas on the property.

It is the residents' responsibility to inform their guests of the Non-Smoking Policy. Any violation of the Non-Smoking Policy will be deemed a material breach of the Rental Agreement and grounds for immediate termination of the Lease/Rental Agreement.

Taylor Oaks Apartments adoption of the Non-Smoking Policy does not make the Owner the guarantor of the resident's health or that the property will be free of smoke but management shall take reasonable steps to enforce this policy.

### **INCOME LIMITS**

To qualify for a unit, the household's gross income may not exceed the maximum income limit per household size and may not be lower than the income minimum per household size. The income maximums and minimums are attached and will be posted in the Taylor

Oaks Office.

### **APPLICATION PROCEDURES**

Applications will be available in the office during normal business hours or by requesting an application by telephone. Application fees are \$46.00 per each household member 18 years of age and older. The maximum charge per household is \$138.00.

An application fee(s) (per adult to occupy the apartment) is required at the time an application is processed to determine eligibility. A holding deposit of \$200 will be collected once a unit is offered. These funds must be in the form of a cashier's check. The holding deposit will be applied to your Security Deposit and or first month's rent if your application is approved and you move-in on your scheduled move-in day. If you rescind your application within three (3) days of the date the holding deposit was paid, your holding deposit will be reimbursed. If you cancel after the initial 3 days for any reason your holding deposit will be forfeited. The application fee is non-refundable.

Each applicant must complete an application and be willing to submit to a credit history, rental history, and criminal background inquiry, as well as income and asset verifications. An Employment Verification fee will be charged to each adult applicant whose employment income can only be third party verified via The Work Number. Applicants who fail to pay the Employment Verification fee for The Work Number service will be denied due to "failure to cooperate with the certification process."

All application entries are to be made in ink or typed. Corrections or changes are to be made by lining through the original entry and entering the correct data. Such changes must be dated and initialed by the person making the change.

Signed and dated applications will be processed on a first-come, first-served basis.

The application must be completed and signed by the head of household and all household members 18 years of age. If an application is not completely answered, the date of it being received once fully completed will be the date that the application is considered accepted for rental purposes.

### **PREFERENCES**

Every applicant must meet the Property's Resident Selection Plan standards for acceptance as a resident.



For units designed as accessible for persons with mobility, special needs, visual or hearing impairments, households containing at least one person with such impairment will have first priority for those units.

**UNIT TRANSFER POLICY**

A Unit Transfer List is maintained for those residents who have been approved for transfer on the basis of:

- a change in household size or household composition;
- a medical reason certified by a third party professional;
- a need for an accessible unit.

Transfers for accessibility or medical reasons will have priority over those for changes in household composition. Residents on the Unit Transfer List will have priority over the applicants on the Waiting List.

**OCCUPANCY STANDARDS**

Occupancy standards are the criteria established for matching a household with the most appropriate size and type of apartment. “Two plus one” occupancy guidelines will be followed to avoid under or over utilization of the units as follows:

<b>Bedroom</b>	<b>Household Minimum</b>	<b>Household Maximum</b>
Studio	1	2
1	1	3
2	2	5

To determine the proper bedroom size for which a household may qualify, the following household members are to be included:

1. All full-time members of the household, and
2. Live-in attendants.
3. Foster children
4. Unborn children and Children in the process of adoption.

**VIOLENCE AGAINST WOMEN ACT OF 2013**

The Violence Against Women Act (“VAWA”) protects victims **against eviction or denial of housing based on domestic violence, dating violence, sexual assault and stalking.** In 2013, Congress expanded VAWA’s housing protections by covering additional federal

housing programs. VAWA offers the following protections:

1. An applicant’s or program participant’s status as a victim of domestic violence, dating violence, sexual assault and stalking is not a basis for denial of admission, if the applicant otherwise qualifies for admission.
2. This must support or assist victims of domestic violence, dating violence, sexual assault and stalking. It must protect victims, as well as members of their family, from being denied housing or from losing their HUD assisted housing.
3. An incident or incidents of actual or threatened domestic violence, dating violence, sexual assault and stalking will not be construed as serious or repeated violations of the lease or other “good cause” for terminating the assistance, tenancy, or occupancy rights of a victim of abuse.
4. Criminal activity directly related to domestic violence, dating violence, sexual assault and stalking, engaged in by a member of a tenant’s household or any guest or other person under the tenant’s control, shall not be cause for termination of assistance, tenancy, or occupancy rights of the victim of the criminal acts.
5. Assistance may be terminated or a lease “bifurcated” in order to remove an offending household member from the home. Whether or not the individual is a signatory to the lease and lawful tenant, if he/she engages in a criminal act of physical violence against family members or others, he/she stands to be evicted, removed, or have his/her occupancy rights terminated. This action is taken while allowing the victim, who is a tenant or a lawful occupant, to remain.
6. The provisions protecting victims of domestic violence, dating violence, sexual assault and stalking engaged in by a member of the household, may not be construed to limit Taylor Oaks, when notified, from honoring various court orders issued to either protect the victim or address the distribution of property in case a family breaks up.
7. The authority to evict or terminate assistance is not limited with respect to a victim that commits unrelated criminal activity. Furthermore, if Taylor Oaks can show an actual and imminent threat to other tenants or those employed at or providing service to the property if an unlawful tenant’s residency is not terminated, then evicting a victim is an option, the VAWA notwithstanding. Ultimately, Taylor Oaks will not subject victims to more demanding standards than other tenants.



The VAWA protections shall not supersede any provision of any federal, state, or local law that provides greater protection for victims of domestic violence, dating violence, sexual assault and stalking. The laws offering greater protection are applied in instances of domestic violence, dating violence, sexual assault and stalking.

**The Notice of Occupancy Rights and Certification form will be provided to applicants when assistance is being denied or at the time of move-in.**

**GROUND FOR DENIAL**

1. Total family income exceeds the applicable income limits published by HUD or does not meet the minimum income limit.
2. Household cannot pay the full security deposit at move-in.
3. Household refuses to accept the second offer of an apartment.
4. Household fails to respond to interview letters or otherwise fails to cooperate with the certification process. Failure to sign consent forms.
5. ANY adult household members fail to attend eligibility interview.
6. Blatant disrespect or disruptive behavior toward management, the property or other residents exhibited by an applicant or family member any time prior to move-in (or a demonstrable history of such behavior).
7. Household is composed entirely of full time students and does not meet the exception outlined in Section 42 of the IRC.
8. Applicant has failed to provide adequate verification of income or we are unable to adequately verify income and/or income sources.
9. Providing or submitting false or untrue information on your application or failure to cooperate in any way with the verification process.
10. Unit assignment will NOT be the family's sole place of residency. **Qualification for a unit includes occupying the unit on a continuous basis and as a primary residence. Residents may not be absent from the unit for more than 60 consecutive days, or for longer than 180 continuous days for medical reasons.**

**LANDLORD REFERENCE**

11. Negative landlord references that indicate lease violation, disturbing the peace, harassment, poor housekeeping, improper conduct or other negative references against the household.
12. Evictions reported in the last 5 years.
13. History of late payment of rent that demonstrates more than 2 late payments of rent in a six-month period for the past two years. More than 1 NSF in a one-year period.
14. Any evidence of illegal activity including but not limited to drugs, gang, etc.
15. Inappropriate household size for the unit available (see Occupancy Standards).

**CREDIT**

Please see attached credit criteria.

**\*\* Applicants without a credit history will fail OnSite's "Income to Debt Ratio" criteria and their application will be denied for housing.**

**CRIMINAL**

Please see attached criminal background criteria.

**GRIEVANCE/APPEAL PROCESS**

Failure to meet one or more of the foregoing screening criteria may be grounds for denial, however, each application is considered as a whole and the above-factors are considered as part of a weighted formula. Should the applicants fail to meet the screening criteria, they will receive a notice in writing indicating that they have the right to appeal the decision. This notice must indicate that the applicant has 14 days to dispute the decision.

An appeal meeting with the Property Supervisor or the Compliance staff will be held within 10 business days of receipt of the applicant's request.

Within five days of the appeal meeting, the property will advise the applicant in writing of the final decision regarding eligibility.

Apartments will not be held for those applicants in the appeal process.



## ADMINISTRATION OF WAITING LIST

The property is required to maintain a Waiting List of all eligible applicants. Applicants must be placed on the Waiting List and selected from the Waiting List even in situations where there are vacancies and the application is processed upon receipt. This procedure is necessary to assure the complete and accurate processing of all documentation for all applicants.

The property has one Waiting List that is established and maintained in chronological order based on the date and time of receipt of the Preliminary Application. The Waiting List contains the following information for each applicant:

1. Applicant Name
2. Address and/or Contact Information
3. Phone Number(s)
4. Unit Type/Size
5. Household Composition
6. Preference/Accessibility requirements
7. Income level
8. Date/ Time of Application

Applicants must report changes in writing to any of the information immediately.

Applicants will have the opportunity to decline the first apartment offered and retain their place on the waiting list. Should the applicant decline the offer of the next available unit, they will be removed from the waiting list.

## PURGING THE WAITING LIST

The Waiting List will be purged annually. Each applicant will receive a letter from the property, which will request updated information and ask about their continued interest. This letter must be returned within the specified time or their application will be removed from the Waiting List. It is the responsibility of the applicant to maintain a current address with the office in order to receive waitlist correspondence. Any correspondence returned undeliverable will result in application being removed from the waitlist.

## OPENING/CLOSING OF WAITING LIST

The methods of advertising used to announce opening and closing of the Waiting List is contained in our Marketing Plan.

## AVAILABILITY OF RESIDENT SELECTION PLAN

The Resident Selection Plan shall be posted in a conspicuous and public area at the site. Changes to the Plan will be sent via U.S. mail to all persons on the active Waiting List. When the Waiting List opens, the Resident Selection Plan will be distributed with applications and are available by request from management.

## EMPLOYMENT VERIFICATION – THE WORK NUMBER

At **initial move-in** into a tax credit unit, CTCAC policy **requires** that all resident files contain 3<sup>rd</sup> party verification for all wage earners in the form of a Verification of Employment (VOE) along with **3 months of recent consecutive pay-stubs**. CTCAC requires a Verification of Employment (VOE) for all initial applicants including those wage earners that can only be verified via the Work Number. CTCAC allows owners of the community to **pass on the cost of the verification to the applicant**. This will ensure there is a VOE **and** pay-stubs for all wage earners at initial move-in, in the resident files as requested by CTCAC.

Applicants with wage earnings that can only be verified via The Work Number **will be charged** the cost to obtain the Verification of Employment (VOE).

During Annual Recertification we are no longer required to supply a VOE from the Work Number, **as long as 3 months of recent consecutive pay-stubs are included** in the file. If a resident cannot provide 3 months of consecutive pay-stubs, verification via The Work Number will be required and the cost for the VOE at annual recertification will be passed on the resident.

Residents with earnings that can **only** be verified via The Work Number because 3 months of recent consecutive pay-stubs could not be provided by the resident will be charged the cost to obtain the Verification of Employment (VOE).

## ANNUAL RECERTIFICATION REQUIREMENTS

All residents must recertify annually. Proposed changes of household composition and student status must be reported to Management immediately.

## UNIT INSPECTION REQUIREMENT

Before signing the lease, Taylor Oaks and the resident must jointly inspect the unit. The resident has five days to report any additional deficiencies to Taylor Oaks to be noted on



the move-in inspection form.

Annual unit inspections are performed by Taylor Oaks. Agencies providing funding have the right to inspect the unit to ensure the property is physically well maintained and that the residents are provided with decent, safe and sanitary housing.

Residents will receive prior written notification for all unit inspections.

When a resident moves out, a final inspection will be completed. Residents are encouraged to attend the move-out inspection. However, if the resident does not wish to participate in the final inspection, Taylor Oaks management may conduct the inspection alone.

### **PETS**

No pets of any description are allowed on the property. SERVICE or ASSISTANCE animals are not considered pets and are not required to comply with the provisions of the Pet Policy. Service or Assistance animals are those animals specifically required to assist individuals with documented disabilities. Please notify Management if you require a Service or Assistance animal.

### **EQUAL HOUSING OPPORTUNITY**

**Taylor Oaks** does not discriminate on the basis of disability status in the admission or access to, or treatment or employment in, its federally-assisted programs and activities.



A NON-PROFIT HOUSING CORPORATION

Expanding the range of opportunities for all by developing, managing and promoting quality affordable housing and diverse communities since 1968.

Taylor Oaks is an equal opportunity housing provider.



# TAYLOR OAKS

Normal Applications		Importance
<b>Ability to Pay Rent</b>		
Minimum monthly gross income-to-rent ratio = 2.5 <small>Assets may not contribute to the qualifying income</small>		Extremely
Monthly minimum net income (after rent and debt obligations) should exceed a fixed amount: \$1,000.00		Extremely
<b>Credit History</b>		
Maximum percentage of past due negative accounts: number of derogatory accounts: 25.0%		Moderately
Maximum balance of unpaid collections (includes past due accounts): \$1,000.00		Moderately
Bankruptcy permitted: More than 5 years ago		Extremely
<b>Residency History</b>		
No landlord tenant court records or unpaid landlord collections: Any number ever		Pass/Fail
<b>Criminal History: Felony Convictions</b>		
Total Considered Felony Convictions	None	Pass/Fail
Alcohol	None in the last 7 years	Pass/Fail
Bad Check	None in the last 7 years	Pass/Fail
Criminal - Other	None in the last 7 years	Pass/Fail
Drug - Manufacturing/Distribution	None in the last 7 years	Pass/Fail
Drug - Meth Manufacturing	None in the last 7 years	Pass/Fail
Fraud	None in the last 7 years	Pass/Fail
Government Obstruction	None in the last 7 years	Pass/Fail
Kidnapping	None in the last 7 years	Pass/Fail
License	None in the last 7 years	Pass/Fail
Motor Vehicle	None in the last 7 years	Pass/Fail



Property - Destruction Related	None in the last 7 years	Pass/Fail
Property - Other	None in the last 7 years	Pass/Fail
Property - Theft Related	None in the last 7 years	Pass/Fail
Prostitution	None in the last 7 years	Pass/Fail
Sex Offense - Coerced	None in the last 7 years	Pass/Fail
Sex Offense - Willful	None in the last 7 years	Pass/Fail
Society - Other	None in the last 7 years	Pass/Fail
Violent - Fatal	None in the last 7 years	Pass/Fail
Violent - Non-Fatal	None in the last 7 years	Pass/Fail
Weapons	None in the last 7 years	Pass/Fail
Drug - Marijuana Use	-	Not Considered
Drug - Use	-	Not Considered
Wildlife	-	Not Considered
<b><i>Criminal History: Misdemeanor Convictions</i></b>		
Total Considered Misdemeanor Convictions	No more than 2	Pass/Fail
Bad Check	No more than 2 in the last 7 years	Pass/Fail
Criminal - Other	No more than 2 in the last 7 years	Pass/Fail
Drug - Manufacturing/Distribution	No more than 2 in the last 7 years	Pass/Fail
Drug - Meth Manufacturing	No more than 2 in the last 7 years	Pass/Fail
Fraud	No more than 2 in the last 7 years	Pass/Fail
Government Obstruction	No more than 2 in the last 7 years	Pass/Fail
Kidnapping	No more than 2 in the last 7 years	Pass/Fail
License	No more than 2 in the last 7 years	Pass/Fail
Motor Vehicle	No more than 2 in the last 7 years	Pass/Fail
Property - Destruction Related	No more than 2 in the last 7 years	Pass/Fail

Property - Other	No more than 2 in the last 7 years	Pass/Fail
Property - Theft Related	No more than 2 in the last 7 years	Pass/Fail
Prostitution	No more than 2 in the last 7 years	Pass/Fail
Sex Offense - Coerced	No more than 2 in the last 7 years	Pass/Fail
Sex Offense - Willful	No more than 2 in the last 7 years	Pass/Fail
Society - Other	No more than 2 in the last 7 years	Pass/Fail
Violent - Fatal	No more than 2 in the last 7 years	Pass/Fail
Violent - Non-Fatal	No more than 2 in the last 7 years	Pass/Fail
Weapons	No more than 2 in the last 7 years	Pass/Fail
Alcohol	-	Not Considered
Drug - Marijuana Use	-	Not Considered
Drug - Use	-	Not Considered
Wildlife	-	Not Considered
May not be a registered sex offender		Not Considered

The credit decision settings above are configured by the property manager. Based on these settings and other credit data, On-Site Manager, Inc. will calculate a score between 0 and 10 for the application. This score describes the degree to which the applicant meets the criteria. The meaning of the scores is described below:

## Normal Applications

Score	Recommendation	Explanation
0.0 - 4.9	Decline	Fails to meet the credit decision settings above.
5.0 - 6.9	Maybe	Fails to meet the credit decision settings above.
7.0 - 10.0	Accept	Meets or exceeds credit decision settings above.

**Please Note:** Guarantors must qualify unconditionally (a score of 7.0 or higher).



# TAYLOR OAKS

Below Market Rate Applications		Importance
<b>Ability to Pay Rent</b>		
Below market rate: Minimum monthly gross income-to-rent ratio = 2.5		Not Considered
<small>Below market rate: Assets may not contribute to the qualifying income</small>		
Below market rate: Monthly minimum net income (after rent and debt obligations) should exceed a fixed amount: \$1,000.00		Not Considered
<b>Credit History</b>		
Below market rate: Maximum percentage of past due negative accounts: number of derogatory accounts: 33.0%		Moderately
Below market rate: Maximum balance of unpaid collections (includes past due accounts): \$2,000.00		Moderately
Below market rate: Bankruptcy permitted: More than 5 years ago		Extremely
<b>Residency History</b>		
Below market rate: No landlord tenant court records or unpaid landlord collections: Any number ever		Pass/Fail
<b>Criminal History: Felony Convictions</b>		
Total Considered Felony Convictions	None	Pass/Fail
Alcohol	None in the last 7 years	Pass/Fail
Bad Check	None in the last 7 years	Pass/Fail
Criminal - Other	None in the last 7 years	Pass/Fail
Drug - Manufacturing/Distribution	None in the last 7 years	Pass/Fail
Drug - Meth Manufacturing	None in the last 7 years	Pass/Fail
Fraud	None in the last 7 years	Pass/Fail
Government Obstruction	None in the last 7 years	Pass/Fail
Kidnapping	None in the last 7 years	Pass/Fail
License	None in the last 7 years	Pass/Fail
Motor Vehicle	None in the last 7 years	Pass/Fail

Property - Destruction Related	None in the last 7 years	Pass/Fail
Property - Other	None in the last 7 years	Pass/Fail
Property - Theft Related	None in the last 7 years	Pass/Fail
Prostitution	None in the last 7 years	Pass/Fail
Sex Offense - Coerced	None in the last 7 years	Pass/Fail
Sex Offense - Willful	None in the last 7 years	Pass/Fail
Society - Other	None in the last 7 years	Pass/Fail
Violent - Fatal	None in the last 7 years	Pass/Fail
Violent - Non-Fatal	None in the last 7 years	Pass/Fail
Weapons	None in the last 7 years	Pass/Fail
Drug - Marijuana Use	-	Not Considered
Drug - Use	-	Not Considered
Wildlife	-	Not Considered
<b><i>Criminal History: Misdemeanor Convictions</i></b>		
Total Considered Misdemeanor Convictions	No more than 2	Pass/Fail
Bad Check	No more than 2 in the last 7 years	Pass/Fail
Criminal - Other	No more than 2 in the last 7 years	Pass/Fail
Drug - Manufacturing/Distribution	No more than 2 in the last 7 years	Pass/Fail
Drug - Meth Manufacturing	No more than 2 in the last 7 years	Pass/Fail
Fraud	No more than 2 in the last 7 years	Pass/Fail
Government Obstruction	No more than 2 in the last 7 years	Pass/Fail
Kidnapping	No more than 2 in the last 7 years	Pass/Fail
License	No more than 2 in the last 7 years	Pass/Fail
Motor Vehicle	No more than 2 in the last 7 years	Pass/Fail
Property - Destruction Related	No more than 2 in the last 7 years	Pass/Fail

Property - Other	No more than 2 in the last 7 years	Pass/Fail
Property - Theft Related	No more than 2 in the last 7 years	Pass/Fail
Prostitution	No more than 2 in the last 7 years	Pass/Fail
Sex Offense - Coerced	No more than 2 in the last 7 years	Pass/Fail
Sex Offense - Willful	No more than 2 in the last 7 years	Pass/Fail
Society - Other	No more than 2 in the last 7 years	Pass/Fail
Violent - Fatal	No more than 2 in the last 7 years	Pass/Fail
Violent - Non-Fatal	No more than 2 in the last 7 years	Pass/Fail
Weapons	No more than 2 in the last 7 years	Pass/Fail
Alcohol	-	Not Considered
Drug - Marijuana Use	-	Not Considered
Drug - Use	-	Not Considered
Wildlife	-	Not Considered
May not be a registered sex offender		Not Considered

The credit decision settings above are configured by the property manager. Based on these settings and other credit data, On-Site Manager, Inc. will calculate a score between 0 and 10 for the application. This score describes the degree to which the applicant meets the criteria. The meaning of the scores is described below:

## Below Market Rate Applications

Score	Recommendation	Explanation
0.0 - 4.9	Decline	Fails to meet the credit decision settings above.
5.0 - 6.9	Maybe	Fails to meet the credit decision settings above.
7.0 - 10.0	Accept	Meets or exceeds credit decision settings above.
<b>Please Note:</b> Guarantors must qualify unconditionally (a score of 7.0 or higher).		