

Paying Rent Made Easy!

Pay Your Rent in 3 Easy Ways.

Resident Portal (ACH)

Access resident portal link from the EAH Housing website (upper right corner) and enter your login credentials. This service is **100% FREE**

Or download and pay thru the RentCafe app



PayNearMe (PNM)

Pay at more than 18,000 participating agents with many locations open 24/7

To find PayNearMe close to your property, go to:
<https://home.paynearme.com/locations/>



PayNearMe

Personal Check

Mail or drop off check to management office



California Lic. 853495
Hawaii Lic. RB-16985



For frequently asked Questions and guidelines on PayNearMe and EAH Online Resident Portal (ACH), please see back side. →

PayNearMe FAQs

How do I generate my PayNearMe barcode?

The option to generate your barcode is available on your resident portal payments screen under the payment accounts tab (see reverse side for detailed steps.) You may also contact your property management team for assistance.

How do I pay my rent with a PayNearMe account?

Go to the customer service center of a participating PayNearMe agent or store. Show them your printed PaySlip or the mobile barcode on your phone and then give them your payment and the transaction fee. You may be asked to show identification. Keep your receipt as proof of payment.

Are there any additional costs for using my PayNearMe account?

Similar to money orders, there is a transaction fee each time you make a payment using your PayNearMe account. The transaction fee is \$3.99. If you have not included the transaction fee with your rent payment, the agent will deduct the fee from your payment amount.

Are same day payments available?

Payments will be credited the same day you make a payment at a participating agent location.

What if I overpay, can I get a refund?

Any overpayment will be considered a credit on your resident ledger. Refunds are not possible through PayNearMe.

Do I need give any additional information when making a payment?

Besides presenting your PayNearMe barcode, some retail agents require personal identification such as name, address and phone number to properly credit your rent payment. Some states require you to show a photo ID by law.

What if my PayNearMe account number is stolen?

Your property management team can re-issue a PayNearMe account number. PayNearMe accounts do not contain personal information and can ONLY be used to pay your rent.

What if I move?

Your PayNearMe account is only valid for your specific property and unit number.

Barcode Generation Steps



SAMPLE USE ONLY

From your resident portal home screen:

- Click on the Payments Page
- Click Payment Accounts Tab
- Under Walk In Payments (located toward the bottom of the page) click the PayNearMe hyperlink.
- The hyperlink will direct you to the PayNearMe site giving you the option to email, text, or print your payment barcode.

EAH Housing Online Resident Portal (ACH)

1. Login

- Go to EAH Housing website resident portal link located in the upper right hand corner in the home page.

2. Payments

- Click on payments, Residents will need to add a bank account before they can make online payments
- Select 'Payment Accounts' tab
- Fill out bank account information
- Once added, the account will be listed under Payment Accounts tab. Resident can make changes to bank account info any time by selecting the EDIT or DELETE buttons.
- After setting up a payment account, Residents can choose to make a one-time payment or set-up a recurring payment from the Make Payments tab.

3. Email Confirmation

- Residents will receive an email confirmation when request is received by our system

EAH Housing will start accepting Debit Cards and Credit Cards soon.

