Expanding the range of opportunities for all by developing, managing and promoting quality affordable housing and diverse communities.



# Nevin Plaza Temporary Relocation FAQs

EAH Housing is excited to lead this rehabilitation project to ensure that Nevin Plaza I Apartments will serve generations to come and most importantly better serve you. As we move forward together, watch for more information as the rehabilitation progresses.

Our goals are to be as transparent as possible, while providing you with a fresh, new living environment. Here are a few questions you may have:

#### What is the likelihood that the renovation will happen?

We are in the process of getting project approvals. Once the project application is approved and we get funding for the rehabilitation, then we can move forward with the construction and temporary relocation. If we do not get project approval, then we will re-apply for approval which will delay the start of construction and temporary relocation. We will keep you updated.

# What is the scope of the work?

The entire building will be renovated including a new elevator, refurbished mechanical and plumbing systems, new windows, and the upgrading of all unit interiors. This will extend the life of the building, continue affordability of the apartments and bring additional resources to the community's residents.

# Why is temporary relocation needed?

To do the work needed to improve each unit, every unit, including the patio/balcony, will need to be completely empty for approximately 30 to 60 days. During this time the kitchens and bathrooms will be improved in each unit along with new paint, new flooring, new plumbing fixtures, new electrical fixtures, and new HVAC.

# Will my rent change?

No, your rent will not change due to the renovation of the building. The income related formula for calculating rent will stay the same.

#### Will there be any additional cost to you?

No, you will continue to pay your rent and utilities for your apartment at Nevin Plaza when you are staying in temporary housing. The cost of moving your household and possessions, and the cost of temporary housing will be paid for by the property owner.

#### How long will I need to be out of my unit?

Currently, the plan for each resident is to be out of their unit for approximately 30 to 60 days.

#### Where will people be temporarily relocated to?

The goal is for most people to stay in a vacant unit at Nevin Plaza. If needed, a nearby extended stay type of hotel may be used. If you prefer, you may stay with family or friends as long as they do not live at Nevin Plaza and you will be offered a housing allowance.

#### What will happen to my belongings?

Your important items such as clothing, medicine, medical apparatus will be moved to the unit where you will be staying temporarily. All your other belongings will be packed, moved and stored off-site, providing there is furniture in the temporary unit, by the professional moving company.

#### When will the rehab and when will I need to temporarily relocate?

If we receive project approvals and financing, construction is scheduled to begin late 2022 and be finished in 2024. You will receive a 90-Day notice prior to your temporary relocation. Other subsequent notices will be issued prior to the actual temporary relocation date so you will receive advance notice of your temporary relocation date. We will help you with the move.

### Will we all be temporarily relocated at the same time?

No, the rehabilitation of units will occur in phases. You will be given several notices leading up to your specific temporary relocation date so you will know when it is your turn to temporarily move.

#### Who do I call with my questions?

You may contact the temporary relocation specialist, Emma Neale, if you have any questions about this or other temporary relocation questions. She may be reached as follows: **Emma Neale, 360 Relocation Consultants at (510) 599-3868 or via email at emma@360relocationconsultants.com.** 

Do not call the general Richmond Housing Authority number because no one will be able to assist you.