

HALE NA KOA 118 W. Kawili Street Hilo, HI 96720 Telephone (808) 466-8615 TDD (877) 447-5991 Email: HN@eahhousing.org

# **RESIDENT SELECTION PLAN**

Hale Na Koa is a [92]-unit affordable residential community in Hilo, Hawaii, with a priority for Veterans and/or Surviving Spouses of Veterans who are lower income seniors. Hale Na Koa provides affordable housing without regard to race, color, sex, creed, religion, national origin, physical or mental disability status, familial status, age, ancestry, marital status, source of income, sexual orientation or any other arbitrary personal characteristics.

The senior housing development will serve households at or below 80% Area Median Income (AMI), with approximately 12 units targeting 30% AMI per State funding requirements, 38 units targeting households at or below 50% AMI, 31 units targeting 60% AMI, and 10 units targeting households at 80% AMI. There will be 1 unrestricted unit for the manager. The 50 units serving households at or below 50% AMI will receive project-based Section 8 assistance through the Hawaii County Housing Agency. Preference for all units will be given to veterans and spouses of deceased veterans.

Hale Na Koa Housing is a planned senior community with facilities designed specifically for senior living. To qualify for a unit, applicants and all household members must be aged 62 years or older.

Veterans are defined as persons who served in the active military, naval or air service and who were discharged or released under

conditions other than dishonorable. Surviving Spouses of Veterans are defined as [widows or widowers of Veterans].

Hale Na Koa will make reasonable accommodations to individuals whose disability so requires. Reasonable Accommodation Request forms are available upon request from property management. Hale Na Koa is an Equal Housing Opportunity Housing Facility, admitting people in accordance with Local, State and Federal Housing laws, the County of Hawaii Section 8 Program, and the Low-Income Housing Tax Credit (LIHTC) Program.

#### PROJECT BASED VOUCHER (PBV) UNIT ASSIGNMENT

Hale Na Koa has a Project Based Voucher contract for **fifty (50) PBV** units. Each applicant who apply for the project-based voucher assistance must be deemed eligible by Hawaii County Housing Agency and must meet the criteria of the Resident Selection Plan.

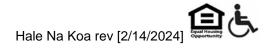
Hale Na Koa will maintain a waiting list to fill PBV vacancies based on applicants deemed eligible by the Hawaii County Housing Agency.

#### **NON-SMOKING POLICY**

Hale Na Koa is designated as a Non-Smoking property. Smoking is prohibited in all areas of the property including the interior of apartments, all indoor and outdoor common areas on the property.

It is the residents' responsibility to inform their guests of the Non-Smoking Policy. Any violation of the Non-Smoking Policy will be deemed a material breach of the Rental Agreement and grounds for immediate termination of the Lease/Rental Agreement.

Hale Na Koa's adoption of a Non-Smoking Policy does not make the Owner the guarantor of the residents' health or that the property will



be free of smoke but management shall take reasonable steps to enforce this policy.

# **INCOME LIMITS**

To qualify for a unit, the household's gross income may not exceed the maximum income limit per household size and may not be lower than the income minimum\* per household size. The income maximums and minimums are attached and are posted in the Hale Na Koa's Management Office.

\*The apartment may be rented if proof is obtained indicating satisfactory and timely rental payment history for the past twelve (12) months in the amount equal to or greater than the rent charged for that unit size.

# **APPLICATION PROCEDURES**

Applications will **only** be distributed when the waiting list is open. Applications will **not** be distributed when the Waiting List is closed.

#### Only online applications will be accepted.

Visit <u>www.eahhousing.org/apartments/hale-na-koa</u> to complete your application.

Each applicant must complete an application and be willing to submit to a credit history, rental history, and criminal background inquiry, as well as income and asset verifications.

A lottery will determine the order the applications are screened for initial placements. Preferences will be used on a continuous basis in the selection of applicants. The online application must be completed and signed by the head of household and all household members over 18 before an applicant can be placed on the appropriate waiting list. If an application is not completely answered, the date of it being fully completed will be the date that the application is considered accepted for rental purposes.

When a completed application is received, the application will then be logged by date and time received and placed on the appropriate waiting list. When a vacancy at the property exists or is expected within the next one hundred and twenty (120) days, the verificationselection process will begin immediately for the next applicant on the appropriate waiting list in regard to income, assets, and eligible program for certification.

# **PREFERENCES**

Preferences will be used on a continuous basis in the selection of applicants. However, the policy of the Property is that a preference does not guarantee admission. Every applicant must still meet the Property's Resident Selection Plan standards for acceptance as a resident.

For apartments accessible to or adaptable for persons with mobility, visual or hearing impairments, households containing at least one person with such impairment will have first priority.

In addition to assigning and ranking a randomly assigned applicant number for the lottery, residents shall be selected in accordance with preference for veterans and spouses of deceased veterans. Each preference is assigned points so that the computer software can accurately determine the placement of families on the Waiting List. The applicant's points will determine the preference and priority status and how it affects applicants position on the Waiting List. Preference and priority order will be determined based on the following point system:

# 2 PTS United States Veteran or spouse of deceased veteran **No Preference**

1 PT Applicants without a preference

Applicants are randomly assigned a lottery number, first ranked in preference/priority point system order, then ranked in lottery order. Applicants with higher preference/priority points are selected for application processing prior to applicants with lower preference/priority points.

A copy of the applicant's DD214 or letter of service will be required to verify US Veteran status. A marriage certification and death certificate for the deceased veteran is also required if a spouse of a deceased veteran apply for the preference. Applicants with a valid, verified preference will have priority over applicants without a verified preference. Therefore, applicants with a verified preference/priority that are lower on the waiting list will be offered an apartment first.

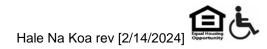
If at any time there is no applicant with a valid and verified preference on the waiting list, then no apartment in the Project shall be held vacant awaiting such applicant but shall be rented promptly to an approved applicant without a preference.

Where preferences apply, applicants with a valid and verified preference will be moved to the top of the waiting list above persons without a preference.

The preferences so described will at all times be consistent with the requirements of Section 42 and future interpretations or guidance from the IRS and will not in any way jeopardize the project's eligibility under Section 42 of the Internal Revenue Code.

#### **UNIT TRANSFER POLICY**

A Unit Transfer List is maintained for those residents who have been approved for transfer on the basis of a disability or change in household status. Transfers for accessibility or medical reasons will have priority over those for changes in household composition.



Residents on the Unit Transfer List will have priority over the applicants on the Waiting List.

In order to transfer to another building in the property, the family must meet the initial eligibility requirements of the LIHTC program or the transfer will not be allowed.

#### **OCCUPANCY GUIDELINES**

Occupancy guidelines are the criteria established for matching a household with the most appropriate size and type of apartment. The following occupancy guidelines will be followed to avoid over utilization of the units as follows:

Bedroom Size	Household Maximum
1	2
2	4

To determine the proper bedroom size for which a household may qualify, the following household members are to be included:

- 1. All full-time members of the household, and;
- 2. Live-in attendants. NOTE: Live-in attendants are subject to the criminal and landlord provisions of this plan with the exception of criteria that determines ability to pay rent.

#### VIOLENCE AGAINST WOMEN ACT OF 2013

The Violence Against Women Act ("VAWA") protects victims against eviction or denial of housing based on domestic violence, dating violence, sexual assault and stalking. In 2013, Congress expanded VAWA's housing protections by covering additional federal housing programs, including the Low-Income Housing Tax Credit program ("LIHTC"). VAWA offers the following protections:

- 1. An applicant's or program participant's status as a victim of domestic violence, dating violence, sexual assault and stalking is not a basis for denial of admission, if the applicant otherwise qualifies for admission.
- 2. This must support or assist victims of domestic violence, dating violence, sexual assault and stalking. It must protect victims, as well as members of their family, from being denied housing or from losing their HUD assisted housing.
- 3. An incident or incidents of actual or threatened domestic violence, dating violence, sexual assault and stalking will not be construed as serious or repeated violations of the lease or other "good cause" for terminating the assistance, tenancy, or occupancy rights of a victim of abuse.
- 4. Criminal activity directly related to domestic violence, dating violence, sexual assault and stalking, engaged in by a member of a tenant's household or any guest or other person under the tenant's control, shall not be cause for termination of assistance, tenancy, or occupancy rights of the victim of the criminal acts.
- 5. Assistance may be terminated or a lease "bifurcated" in order to remove an offending household member from the home. Whether or not the individual is a signatory to the lease and lawful tenant, if he/she engages in a criminal act of physical violence against family members or others, he/she stands to be evicted, removed, or have his/her occupancy rights terminated. This action is taken while allowing the victim, who is a tenant or a lawful occupant, to remain.
- 6. The provisions protecting victims of domestic violence, dating violence, sexual assault and stalking engaged in by a member of the household, may not be construed to limit Hale Na Koa, when notified, from honoring various court orders

issued to either protect the victim or address the distribution of property in case a family breaks up.

7. The authority to evict or terminate assistance is not limited with respect to a victim that commits unrelated criminal activity. Furthermore, if Hale Na Koa can show an actual and imminent threat to other tenants or those employed at or providing service to the property if an unlawful tenant's residency is not terminated, then evicting a victim is an option, the VAWA notwithstanding. Ultimately, Hale Na Koa will not subject victims to more demanding standards than other tenants.

The VAWA protections shall not supersede any provision of any federal, state, or local law that provides greater protection for victims of domestic violence, dating violence, sexual assault and stalking. The laws offering greater protection are applied in instances of domestic violence, dating violence, sexual assault and stalking.

The Notice of Occupancy Rights and Certification form will be provided to applicants when assistance is being denied or at the time of move-in.

#### **GROUNDS FOR REJECTION**

- 1. Household fails to meet the age restriction for senior housing.
- 2. Total household income exceeds the applicable income limits published by HUD or does not meet the minimum income limits.
- 3. Household cannot pay the full security deposit at move-in.
- 4. Household refuses to accept the second offer of a unit.
- 5. Household fails to respond to interview letters or otherwise fails to cooperate with the certification process. Failure to sign consent forms.
- 6. ANY adult household members fail to attend eligibility interview.

- 7. Household is comprised entirely of full-time students and does not meet the exception outlined in Section 42 of the IRC.
- 8. Applicant failed to provide adequate verification of income, or we are unable to adequately verify income and/or income sources.
- 9. Providing or submitting false or untrue information on your application or failure to cooperate in any way with the verification process.
- 10. Unit assignment will NOT be the household's sole place of residency.

# LANDLORD REFERENCE

- 11. Negative landlord references that indicate lease violation, disturbing the peace, harassment, improper conduct, or other negative references against the household.
- 12. Evictions reported in the last 5 years.
- 13. History of late payment of rent that demonstrates more than 2 late payments of rent in a six-month period for the past two years. More than 1 NSF in a one-year period.
- 14. Inappropriate household size for the unit available (see Occupancy Standards)

# **CREDIT**

- 15. A screening company is used to assist with screening. Applicant with several lines of late payments, collections, charge-offs, judgements, foreclosure, and open bankruptcy within the past seven (7) years will be denied. A closed bankruptcy in the past five (5) years will be denied.
- 16. Credit history will be reviewed to determine if there is any debt owed to a prior landlord. Any applicant family that includes a member owning prior landlords will be denied.

17. Medical bills or student loans are not considered when reviewing credit history. If an applicant has no credit history, the credit screening will be considered "negative."

# **CRIMINAL**

- 18. Conviction of a felony within the last seven (7) years.
- 19. For applicants applying for one of the fifty (50) project-based subsidized units, applicants subjected to a lifetime registration requirement under a State sex offender registration program will not qualify.

# **GRIEVANCE/APPEAL PROCESS**

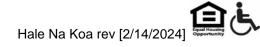
Failure to meet one or more of the foregoing screening criteria may be grounds for rejection, however, each application is considered as a whole and the above factors are considered as part of a weighted formula. Should the applicants fail to meet the screening criteria, they will receive a notice in writing indicating that they have the right to appeal the decision. This notice must indicate that the applicant has 14 days to dispute the decision.

An appeal meeting with the Property Supervisor will be held within 10 business days of receipt of the applicant's request.

Within five days of the appeal meeting, the property will advise the applicant in writing of the final decision regarding eligibility. Apartments will not be held for those applicants in the appeal process.

#### **ADMINISTRATION OF WAITING LIST**

The property is required to maintain a waiting list of all applicants that submit a completed application. Applicants must be placed on



the waiting list and selected from the waiting list even in situations where there are vacancies and the application is processed upon receipt. This procedure is necessary to ensure the complete and accurate processing of all documentation for all applicants.

The property has one waiting list that is established and maintained in chronological order based on the date and time of receipt of the Preliminary Application. The waiting list contains the following information for each applicant:

- 1. **Applicant** Name
- 2. Address and/or Contact Information
- Phone Number(s) 3.
- Unit Type/Size 4.
- Household Composition 5.
- Preference/Accessibility requirements 6.
- 7. Income level
- Date/ Time of Application 8.

Applicants must report changes in writing to any of the information immediately.

Applicants will have the opportunity to decline the first apartment offered and retain their place on the waiting list. Should the applicant decline the offer of the next available unit, they will be removed from the waiting list.

#### **PURGING THE WAITING LIST**

The waiting list will be purged periodically. Each applicant will receive a letter from the property, which will request updated information and ask about their continued interest. This letter must be returned within the specified time or their application will be removed from the waiting list. It is the responsibility of the applicant to maintain a current address with the office in order to receive waiting list correspondence. Any correspondence returned

undeliverable will result in application being removed from the waitlist.

# **OPENING/CLOSING OF WAITING LIST**

Hale Na Koa will monitor the vacancies and waiting list regularly to ensure that there are enough applicants to fill the vacancies. Once the wait on the waitlist has been determined to exceed a 12 month wait, the waitlist will be closed.

The waiting list may be closed for one or more unit sizes when the average wait is longer than 12 months. When the waiting list is closed, Hale Na Koa will advise potential applicants that the waiting list is closed and refuse to take additional applications. Hale Na Koa will publish a notice stating that the waiting list is closed in a publication likely to be read by potential applicants. The notice will state the reasons for Hale Na Koa's refusal to accept additional applications.

When Hale Na Koa agrees to accept applications again, the notice of this action will be announced in a publication likely to be read by potential applicants in the same manner as the notification that the waiting list was closed.

Advertisements will include where and when to apply and will conform to the advertising and outreach activities described in the Marketing Plan for Hale Na Koa.

#### **AVAILABILITY OF RESIDENT SELECTION PLAN**

The Resident Selection Plan is available in the management office. Changes to the Plan will be sent via U.S. mail to all persons on the active Waiting List. When the Waiting List opens, the Resident Selection Plan will be distributed with applications and are available by request from management.

#### **ANNUAL/INTERIM RECERTIFICATION REOUIREMENTS**

All residents must be re-certified annually. Residents are also required to report all interim changes to management that occur between annually scheduled re-certifications.

# PETS

Residents are permitted to keep common household pets in the dwelling unit (subject to the provisions in 24 CFR Part 243 and the pet policy promulgated under 24 CFR Section 243.20). SERVICE or ASSISTANCE animals are not considered pets and are not required to comply with the provisions of the Pet Policy. Service or Assistance animals are those animals specifically required to assist individuals with documented disabilities. Please notify Management if you require a Service or Assistance animal.

#### **EQUAL HOUSING OPPORTUNITY**

Hale Na Koa does not discriminate on the basis of disability status in the admission or access to, or treatment or employment in, its federally-assisted programs and activities.



